

Quality Policy.

We the management of Brazil & Co (Steel) Ltd trading as Fairyhouse Steel are totally committed to the principles of quality excellence and will conform to the requirements of the ISO 9001:2015 Quality Management System Standard. The scope of our certification includes all activities relating to the company and can be summarised as follows: ***processing of steel reinforcement to BS8666 and BS 4466, stocking and distribution of BS 4449, BS4482 and BS 4483, the manufacture of pre-assembled MIG welded fabrications using reinforcement bar in the size range 8 to 40mm, to relevant requirements BS 8548:2017 and CARES Quality and Operations Assessment Schedules 11 and 12 using tack welds and semi-structural joints produced under factory conditions. Application of Erico Lenton Taper Threaded Standard (A12) and positional (P13 and P14) mechanical couplers to CARES Appendix T A1-B, BS 4449, BS 500B and B500C, size range 12-40mm.***

We strive to achieve the objective of constantly providing customer value and satisfaction in product and service through effective leadership, continual improvement, employee development recognition and social responsibility. Our QMS provides us with a framework for measuring and improving our overall business performance, supporting the company strategy and business planning while facilitating continual improvement and ensures our customer requirements and other applicable requirements are met. As a company, Top management and the staff of Fairyhouse Steel shall commit to this:-

- By ensuring that the company fully meet the requirements of its customers, and by endeavouring to enhance the overall service to customers to ensure they are completely satisfied with our products and customer service.
- By promoting the use of the process approach and Risk Based thinking, resulting in all processes being established, documented, adequately resourced, monitored and measured to ensure compliance to customer requirements, business and planning objectives and applicable mandatory obligations and legislation.
- By ensuring the needs and expectations of all interested parties are clearly understood so that products can be delivered in a timely and professional manner.
- By ensuring all staff are given sufficient training and development support to ensure competency for their work tasks through education, training and experience where appropriate.
- By ensuring through sound planning and review the best materials and equipment is available for the production of products.
- By developing and maintaining first class partnerships with our customers.
- By establishing partnerships with suppliers and interested parties to supply an improved service.
- By establishing objectives for the QMS and ensuring these are compatible with the context and strategic direction of the company. Quality objectives are set, measured and reviewed at regular intervals by Top Management.
- By Top Management involvement in the monitoring and measurement of the company QMS review of performance in order to identify opportunities for continual improvement.

Mary Brazil.
Managing Director.
Brazil & Co (Steel) Ltd.
T/a Fairyhouse Steel.

Date of Issue: 05/06/2019

