

Quality Policy.

At Fairyhouse Steel (trading as Brazil & Co (Steel) Ltd), our management and entire team are dedicated to delivering exceptional quality in everything we do. We operate under the principles of quality excellence and are certified to the ISO 9001:2015 Quality Management System standard.

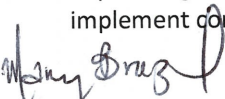
Our scope includes:

- Processing steel reinforcement to BS8666 and BS 4466.
- Stocking and distributing BS 4449, BS4482, and BS 4483.
- Manufacturing pre-assembled MIG welded steel fabrications (8mm-40mm bar) according to BS 8548:2017 and CARES Schedules 11 & 12 (factory-produced tack welds and semi-structural joints).
- Applying Nvent Lenton mechanical couplers (A12, P13, P14, etc; 12mm-40mm) to CARES Appendix T A1-B – 5029.

We aim to consistently exceed customer expectations by providing superior products and services. This is achieved through strong leadership, a culture of continuous improvement, investment in our employees, and a commitment to social responsibility. Our QMS provides the framework for us to track our progress, improve our business, support our strategic goals, and ensure we always meet the needs of our customers and other relevant parties.

To achieve this, Fairyhouse Steel management and its staff commit to:

- Fully meeting and striving to exceed customer requirements for complete satisfaction.
- Minimizing our environmental impact by actively working to reduce CO2 emissions.
- Using a process-driven and risk-aware approach to ensure all our operations are well-defined, resourced, monitored, and measured to meet customer, business, and regulatory obligations.
- Understanding and fulfilling the needs of all our stakeholders for timely and professional service.
- Empowering our staff through ongoing training and development to ensure they are competent in their roles.
- Utilizing the best available materials and equipment through careful planning and review.
- Fostering strong, collaborative relationships with our customers.
- Building effective partnerships with suppliers and other stakeholders to improve our overall service.
- Establishing and regularly reviewing quality objectives that align with our company's direction and context.
- Top management actively monitoring and reviewing our QMS performance to identify and implement continuous improvements.


Mary Brazil.
Managing Director.
Brazil & Co (Steel) Ltd.
T/a Fairyhouse Steel.

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